Exemptions may be granted for the following:

**Aged or Infirm**
- Customers with special needs can be allowed an exemption to water between 9 am and 6 pm on their watering days subject to their application being endorsed by a medical practitioner.
- No exemption is available for pensioners and/or seniors solely on the basis of them being concession card holders.

**Commercial**
- All commercial and industrial properties are exempt if the water is required for operational purposes.
- The exemption does NOT cover watering of lawns at these properties. Installation, repair or testing of reticulation systems - Contractors or Irrigation Australia (IA) Members.
- Contractors/IA Members can apply for an exemption certificate to test reticulation and may operate each station for a maximum period of two minutes.
- An appropriate sign must be displayed at the site stating that sprinklers are operating in accordance with this exemption.

**Installation, repair or testing of reticulation systems - General Customers**
- You may apply for an exemption to test reticulation outside your allowed watering days and times if repairs have been made to the pipe work. Testing is limited to a maximum of two minutes per station; you must be in attendance in the garden area where the sprinklers are operating; and inspectors will ask to view the repairs.
- You can’t run your reticulation outside your allocated watering days or times to see if the system is operating or adjust sprays or sprinklers.
- The exemption can be obtained by calling the Waterwise Helpline on 13 10 39.
Maintenance of bowling greens
• In the 2 day per week Watering Regime Zones, bowling clubs can apply for an exemption to water as follows;
  o For existing greens, a standard drink (10 mm) may be applied on Mondays up until 12 noon. Additionally, a standard drink may be applied, as required, on one other nominated day.
  o For greens under renovation, a standard drink may be applied, as required, on a 3rd nominated day.

Maintenance of caravan parks
• Caravan Parks can apply for an exemption to water vacated sites. A standard drink (10 mm) may be applied to the specific area.

Maintenance of hobby greenhouses with exotic plants
• Greenhouse owners with exotic plants may apply for an exemption to mist spray for up to one minute four times a day.

Maintenance of lawn tennis courts
• Customers with lawn tennis courts within the 2 day per week Watering Regime Zone can apply for an exemption to water on two alternative days, as nominated.

Aviaries
• People with aviaries can apply for an exemption to put their sprinklers on to cool down birds in their cages.

Maintenance of synthetic sporting surfaces
• Sporting clubs may apply for exemptions to water the synthetic surface for 10 minutes prior to games being played.
Other Watering Exemptions

**Maintenance of turf wickets**
- Sporting clubs may apply for an exemption to water using a standard drink (10 mm) when required.

**Propagation of seedlings**
- An exemption to apply half a standard drink (5 mm) may be requested.
- The standard drink may be applied at 11 am and 3 pm daily, until the seedlings are established.

**Applying wetting agents and fertilisers (includes vertimowing) - Contractors Only**
- Contractors may request exemptions to apply a standard drink (10 mm) once only after the initial application. The property is to then revert to the designated watering days.
- This exemption is not available to General Customers who are expected to carry out these activities and water on their allocated day and within the allowed times.

**Variation to designated watering days (public institutions)**
- To be eligible, the institution must demonstrate the need to change their watering days and have considered all other watering options.
- The exemption allows watering to occur on nominated alternative days, between the hours of 6 pm and 9 am, on a total number of days in the week equal to that allowed in their watering regime zone.

**Variation to designated watering days (sporting bodies)**
- To be eligible, the sporting body must demonstrate the need to change their watering days and have considered all other watering options.
- The exemption allows watering to occur on nominated alternative days, between the hours of 6 pm and 9 am, on a total number of days in the week equal to that allowed in their watering regime zone.
- The Exemptions are not open-ended and have a specified finish date.