Callista 12.0 Upgrade

Some of the new features included in release 12.0:

New to Applicant Portal
- Document upload: applicants and students will be able to upload documents at any time using the Applicant Portal.
- Previous surname: applicants will be able to include a previous surname in their application which will assist with matching existing records.
- Registration contact number: applicants must include a contact phone number – this means that we will be able to contact applicants if we are blocked from email services i.e. hotmail etc.

SLE Usage
- New Callista Entitlement management functionality has been introduced to monitor Student Entitlements. The Government provides limited assistance to students to study in the form of HECS, FEE-HELP and OS-HELP as well as Commonwealth Scholarships. ECU has a responsibility to monitor student usage of these entitlements and the new enhancement provides the ability to:
  - Measure and monitor student usage of HECS, FEE-HELP, OS-HELP and Scholarships entitlement for both individual and groups of students.
  - Monitor usage for both enrolled students and those being admitted.
  - Produce warning messages regarding students in danger of using all entitlements in the Admissions, Enrolments and Scholarships subsystems of Callista.

What do I need to do?

What do you have to do to start using the new version of Callista? Nothing! The new features will be available to you from the first time you log in to Callista after the upgrade.

Enhancements

Update prior to course commencement

Student Course Attempt (ENRF3000) - Enrolment officers will be able to discontinue a course prior to the commencement date using ENRF3000—Student Course Attempt. The discontinuation action can be done on or as close to the date the discontinue course request was received.

Maintain Student Unit Set Attempt (ENRF3252) - Enrolment officers will be able to delete unit sets added during the admissions process using existing unit set deletion functionality. This existing process is to delete the unit set using ENRF3252—Maintain Student Unit Set Attempt. The deletion of a unit set can be actioned before or after the commencement date of the course.

Process Course Transfer (ENRF4150) - A course transfer can be actioned before the course commencement date of the “from course”. The course transfer will be actioned using the existing course transfer function via ENRF4150—Process Course Transfer.

Compliance Changes

DEEWR has introduced two new elements for the collection of a parents or guardians highest attainment:

E573-Highest educational attainment of parent/guardian 1.
E572-Highest educational attainment of parent/guardian 2.

These questions have been added to the Person Statistics form, ENRF3060 and also to the government statistics application in SIMO. This is a requirement for all students commencing in 2010.
“The only problem with troubleshooting is that sometimes trouble shoots back.”

Enhancements

Allow ENRF3060 ABORIG_TORRES_CD value of 9 as valid code - Previously in the HE stats form, when the Aborig_Torres_cd field was set to a value = 9, (No information), the HE stats button did not indicate a ‘+’ therefore causing the record to look incomplete. In accordance with HEIMS 2009 Data Elements, ‘9’ (No Information) is a valid code. Changes have been made to make the value of 9 be an accepted code in Callista SMS for Element 316.

CHESSN Button (ENRF3000) - The CHESSN button is now available via ENRF3000. This allows staff members to quickly view student entitlement details.

Activities Button (ENRF3000) - An Activities button has been added to ENRF3000 which takes the user to the Student Activity Timetable Inquiry form (INQF1500) and allows you to easily view the students currently enrolled activities.

Services Button (ENRF3000) - A services button has also been added to ENRF3000 which allows staff to see student responses to any service questions which they may have answered. I.e. Amenities and Services Fee or WACOT. Answers can also be added manually here if necessary.

Other News

- All staff should already have the required version of Java installed on their machines. If by some chance you don’t you may be prompted to install the new version of the Java software the first time you log in to Callista after the upgrade. It is safe to do this, but if in doubt, please call the IT Service Desk for assistance.

- When changing your password via the Staff Portal, try to avoid using characters other than letters or numbers. (e.g. %, $, *, @) as this cause authentication problems when trying to log in to Callista.

- You may have noticed a new addition to our Support Team! Jacqueline Patten is the newest Systems Support Officer so if you see her around please make her feel welcome!

Tips

- Always remember that when changing a course attempt status from Intermit or Discontinued the student will have to wait until the next day before they can enrol in any units via SIMO.

Applicant portal is now live for International students to apply online!

Need Help? Call the Student Systems Support Team on x3914