

Centrelink Confirmation eServices (CCeS) Customer Consent Record

Centrelink Confirmation eServices (CCeS) are internet-based facilities used by organisations like Edith Cowan University (ECU) to confirm a Centrelink or Department of Veterans' Affairs (DVA) customer's entitlement status to receive a concession or government allowance. CCeS assists Edith Cowan University to ensure the eligibility of scholarship applicants by providing information as follows:

Centrelink Enquiry

ECU can utilise a Centrelink enquiry to:

- a) Confirm a Centrelink customer's entitlement to receive a concession.
This type of enquiry only returns a YES or NO answer to Edith Cowan University.
- b) Confirm the type of allowance a Centrelink customer receives.
This type of enquiry only provides the name of the allowance the Customer is entitled to.

Department of Veterans' Affairs (DVA) Enquiry

This enquiry is identical to a Centrelink Enquiry, except that it is used to specifically check DVA customer's eligibility for concessions.

I _____ (insert full name) authorise:

- Edith Cowan University (ECU) to use Centrelink Confirmation eServices to perform a Centrelink / DVA enquiry of my Centrelink or Department of Veterans' Affairs Customer details and concession card status in order to enable the business to determine if I qualify for a scholarship.
- The Australian Government Department of Human Services (the department) to provide the results of that enquiry to Edith Cowan University (ECU).

I understand that:

- The department will use information I have provided to Edith Cowan University (ECU) to confirm my eligibility for financial hardship and will disclose to Edith Cowan University (ECU) personal information including my name, address, payment and concession card type and status.
- This consent, once signed, remains valid while I am a customer of Edith Cowan University (ECU) unless I withdraw it by contacting Edith Cowan University or the department.
- I can obtain proof of my circumstances/details from the department and provide it to Edith Cowan University (ECU) so that my eligibility for a scholarship can be determined.
- If I withdraw my consent or do not alternatively provide proof of my circumstances/details, I may not be eligible for the scholarship/award provided by Edith Cowan University (ECU).

ECU Student ID: _____

Student E-mail: _____

Centrelink or DVA

Customer Reference Number (CRN) _____

Signature: (must be hand written) _____

Date: _____