## Methodology

Story providers recruited by Indigenous Reference Group members

**Contact 1:** Indigenous Reference Group members contact potential story providers to provide information about the project.

**Contact 2:** By story collector, story providers have the choice of telling their story to camera or recorded digitally and transcribed to text. Written consent to participate in the story collection process is obtained prior to any recording.

**Contact 3:** By the story collector to elicit informed consent for the final product derived from the story. The final product is text, or text and DVD.

Indigenous people with positive and negative stories of experiences with health service. Stories include key learnings for future health providers identified by story provider.

