

# LIBRARY GUIDE 2024



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## ENQUIRIES

### Library Services

**Phone:** (61 8) 6304 5525 | **Email:** [library@ecu.edu.au](mailto:library@ecu.edu.au)

**Web:** [ecu.edu.au/library](http://ecu.edu.au/library)

### IT Service Desk

**Phone:** (61 8) 6304 6000 | **Email:** [itservicedesk@ecu.edu.au](mailto:itservicedesk@ecu.edu.au)

**Web:** [intranet.ecu.edu.au/student/support/it-support](http://intranet.ecu.edu.au/student/support/it-support)

### University Contact Officers

**Web:** [ecu.edu.au/uco](http://ecu.edu.au/uco)

## IMPORTANT LIBRARY LINKS

<https://ecu.au.libguides.com/study-essentials>

<https://ecu.au.libguides.com/slide/home>

<https://ecu.au.libguides.com/referencing>

<https://www.ecu.edu.au/centres/library-services/contact>

# CUSTOMER SERVICE AND SUPPORT

Our team can support you and guide you to the right resources.



## CUSTOMER ENQUIRIES

Visit a Library enquiry desk on campus, or email or phone our team.

**Email:** [library@ecu.edu.au](mailto:library@ecu.edu.au) | **Telephone:** (61) 8 6304 5525

[Contact us here](#)



## PEER SUPPORT FOR ONLINE LEARNING

Library Peer Assistants help you with learning technologies, including Canvas.

Connect through MS Teams live chat, or in person at your Campus Library.

[See more](#)



## DROP-INS & WORKSHOPS

Our range of drop-in sessions and workshops can enhance your research, referencing, EndNote and digital skills, and we offer a calendar of higher degree by research events.

[See more](#)



## LIBRARIAN APPOINTMENTS

Book an appointment online for a one-to-one session with an ECU Librarian.

[Book here](#)



## RESEARCHER SUPPORT

**A Research Companion Library Guide** has information for researchers across the complete research lifecycle.

[Go to guide](#)

[See more services for researchers](#)



## DOCUMENT DELIVERY

Also known as interlibrary loan, this service is available to postgraduate students, higher degree by research students, and in some instances off-campus students.

[See more](#)



# DIGITAL RESOURCES

ECU Library offers a lot online.

These resources support your study and research and are easily available when you need them.

## [LIBRARY WEBSITE](#)

You can access Library resources through the website, so you can 'visit' the Library even when off campus. Find our opening hours, news and events.

## [ECU LIBRARY SEARCH](#)

Use the search bar on the Library homepage to locate books, eBooks, journals, newspaper articles and more. There's plenty of search tips and guidance on the website.

## [LIBRARY ESSENTIALS](#)

This online guide explains how to successfully get started using Library services.

## [INFORMATION ESSENTIALS](#)

This online guide explores how to find and assess information for your assignments.

## [SLIDE](#)

### **(Student Learning in a Digital Environment)**

Discover some of the technology ECU uses to run classes and carry out assignments, and support for becoming a skilled digital learner.

## **LIBRARY GUIDES**

These online guides contain a mix of:

- support and resources for your study area
- links to popular journals
- industry information
- popular websites
- explanations of terminology

### **Referencing Library Guide**

Referencing is a standardised way to give credit to the source of your ideas in your work. The Referencing Guide shows you how.

### **EndNote Library Guide**

Learning EndNote will help you keep track of your sources to save you time in the long run.

### **Study Support Library Guides**

Necessary information for academic life eg:

- using search engines and databases
- how to use eBooks
- copyright explained



# DIGITAL COLLECTIONS

ECU Library has an extensive collection of **academic resources** online, allowing you to study and research when it's convenient for you.



EBOOKS



JOURNAL ARTICLES



DATABASES



STREAMING AUDIO



STREAMING VIDEO



RESEARCH ONLINE

**eBooks** are digital books that can be borrowed electronically for a designated time period. Note that some eBooks act like regular books – if they're out on virtual loan you might need to wait for an item to be 'returned' before you can view it.

The best thing to do is plan ahead, gathering all your resources with plenty of time to spare.

You can also search **ECU's A-Z list of databases** directly - either by database type, vendor or subject - to find journal articles and other information sources.

ECU's institutional repository, **Research Online** is a database containing research outputs produced by staff and postgraduate students of ECU.



# PHYSICAL COLLECTIONS

**Physical** or ‘**print**’ **collections** relate to the disciplines taught at each campus and include books, DVDs, music scores and music CDs.

These items are available to browse or borrow.

Restricted/valuable items are available to browse in the Library, via request.

You can request an item by using the **Place a Hold** function via ECU Library search, and then collect it from your Campus Library.



## LOAN LAPTOPS

Read the FAQ and contact the Library for more information about loaning this equipment.

[Loan a laptop here](#)

(Please note: subject to availability)





# LIBRARY SPACES

Choose from group, quiet and silent study areas.

**Need some privacy?** Book a solo or group study room. [Book here](#)

Use your student ID card in the Library for:

- self-checking items
- printing and photocopying
- after-hours swipe access at Joondalup

STUDY  
ROOMS AND  
SPACES

WI-FI &  
PHONE  
CHARGERS

COMPUTERS

SELF-  
CHECK  
MACHINES

SMART  
LOADER  
KIOSKS

VENDING  
MACHINES

MICROWAVES



## Library Services Centre

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**Telephone:** (61) 8 6304 5525

**Website:** [ecu.edu.au/library](http://ecu.edu.au/library)

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CRICOS IPC 00279B